

Appendix 9

Letter to PRG Members re. results of survey and action plan.

Dear Patient Group Members,

Thank you for all your input into our annual survey.

We had a good response and would now value your comments on the results which are attached.

We have started an action plan (also attached), and would be keen to hear your comments and suggestions on what else to put in to this, including ways we can improve in any of the survey areas.

We are looking forward to your feedback and hope to produce a full report once we have your suggestions.

With best wishes

The Tulse Hill Practice.